22103977

QP CODE: 22103977

Reg No : .....

Name : .....

B.VOC DEGREE REAPPEARANCE EXAMINATIONS, DECEMBER 2022

Sixth Semester

B.Voc Tourism and Hospitality Management

THM6GT03 - AIRFARES, TICKETING AND AIRPORT MANAGEMENT

2018 & 2019 Admissions

1EA606AA

Time: 3 Hours Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. List any 3 countries from South East Asia under TC 3.
2. IATA code of Air India
3. What is an Aircraft ?
4. Write down an journey itinerary for one way journey.
5. What is Disembarking ?
6. Which are the 2 channels for passengers to move ahead at the Customs Section of an airport?
7. What is ramp service?
8. Write the full form of ULD.
9. What is an Air Waybill?
10. List the cases when airlines provide special handling service to passenger.
11. What is EMA?
12. Expand the terms : AAI, DGCA.

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Find out the daylight saving time in Atlanta, USA when it is 12:00 hours GMT ? (Atlanta standard time of GMT -5).
14. Identify the global indictor for respective journeys: 1. BUE-FRA-DXB 2. SAO-JFK-JNB-DXB 3. IST-JFK-LAX-SIN 4. SAO-CCS-PTY-MIA-LAX-SYD 5. CHI-WAS-LON-AMS
15. What is Disembarking and list the documents required embarking an international flight?
16. Explain the facilities provided in an airport.
17. Write a short note on Security Check procedure for passengers at airport.
18. Explain the major passenger terminal operations undertaken within a terminal building.
19. Explain the process of receiving and accepting air cargo.
20. What is the role of Cargo Handling Systems at airports?
21. Briefly explain the different fares in aviation industry.

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Evaluate the requirement to differentiate classes in aircraft.
23. Explain the structure of an airport.
24. Explain the various cargo tariff rules.
25. What is credit card ? Explain in detail the different types of credit card.

(2×15=30)